



# The Quarterly Report (1st Quarter)

Amer Center -2023



# Calls

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Month	Total Transactions
January	16,906
February	12,302
March	11,532
Total	40,740



 **Chat**

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Month	Total Transactions
January	4,006
February	4,209
March	5,354
Total	13,569





## E-mail

Month	Total Transactions
January	5,538
February	4,542
March	5,135
Total	15,215





# Web Call Back

Month	Total Transactions
January	3,152
February	2,400
March	3,371
Total	8,923





Month	Total Transactions
January	3,017
February	2,458
March	2,499
Total	8,001





# Sign Language

Month	Total Transactions
January	1,019
February	1,638
March	1,407
Total	4,064





# Tickets

Month	Closed	Under Progress
Total	1,245	163
	1,408	





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