



The Quarterly Report (3rd Quarter)

Amer Center -2023



Calls

Month	Total Transactions
July	14,124
August	18,235
September	14,795
Total	47,154



 **Chat**

Month	Total Transactions
July	5,488
August	5,476
September	5,267
Total	16,231





E-mail

Month	Total Transactions
July	2,550
August	3,453
September	3,362
Total	9,365





Web Call Back

Month	Total Transactions
July	3,389
August	3,538
September	3,702
Total	10,629





Month	Total Transactions
July	2,317
August	2,610
September	4,499
Total	9,426





Sign Language

Month	Total Transactions
July	5,345
August	6,316
September	4,002
Total	15,663



f Facebook

Month	Total Transactions
July	59
August	279
September	472
Total	810





Tickets

Month	Closed	Under Progress
July	976	32
August	954	70
September	171	88
Total	2,101	190





هيئة الحكومة الرقمية
Digital Government Authority