



# The Quarterly Report (4th Quarter)

Amer Center -2022

# Calls

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Month	Total Transactions
October	17,522
November	11,378
December	12,491
Total	41,391



 **Chat**

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Month	Total Transactions
October	7,288
November	4,090
December	3,360
Total	14,738





## E-mail

Month	Total Transactions
October	3,792
November	3,213
December	5,668
Total	12,673





# Tickets

Month	Closed	Under Progress
Total	487	138
	625	





هيئة الحكومة الرقمية  
Digital Government Authority