



The Quarterly Report (4th Quarter)

Amer Center -2023



Calls

Month	Total Transactions
October	17,497
November	10,948
December	9,093
Total	37,538





Chat

Month	Total Transactions
October	5,151
November	5,222
December	5,063
Total	15,436





E-mail

Month	Total Transactions
October	19,849
November	5,124
December	4,383
Total	29,356





Web Call Back

Month	Total Transactions
October	4,534
November	3,783
December	3,915
Total	12,232





Month	Total Transactions
October	4,848
November	4,515
December	6,574
Total	15,937





Sign Language

Month	Total Transactions
October	6,397
November	6,081
December	4,915
Total	17,393



f Facebook

Month	Total Transactions
October	707
November	582
December	531
Total	1,820





Tickets

Month	Closed	Under Progress
October	1,584	33
November	1,340	42
December	1,399	262
Total	4,323	337





هيئة الحكومة الرقمية
Digital Government Authority