



# User Guideline

## for Digital Transformation

### Measurement (Qiyas) System

#### Service

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## 1. Service Name

Digital Transformation Measurement (Qiyas) System Service 2024.

## 2. Service Beneficiaries

Government agencies included in digital transformation (Qiyas).

## 3. Service Description

This is a digital diagnostic tool designed to help government agencies assess their maturity level in digital transformation, based on global indicators aligned with Vision 2030.

## 4. Service Objective

The aim of the government Digital Transformation Measurement (Qiyas) is to support the success of the government sector in its digital transformation journey. The goal is to achieve a sustainable digital government that is beneficiary-centered, aligned with global digital transformation trends, and in line with Saudi Vision 2030 and its executive programs.

## 5. Service Explanation

To access the “Qiyas” system, the agency’s Information Technology and Digital Transformation Leader must register as a Qiyas user through the Register Qiyas User Service at the following link:

(<https://dga.gov.sa/ar/listing-services/register-qiyas-user>)

and review the service user guideline.

The screenshot shows the 'Qiyas' user registration service page. The page is in Arabic and features a dark blue header with the text 'الرئيسية < خدمات الهيئة' (Home < Agency Services). The main heading is 'تسجيل ضابط اتصال قياس' (Register Qiyas Contact Officer). Below the heading, there is a button 'قياس التحول الرقمي' (Digital Transformation Qiyas) and a sub-heading 'تتيح الخدمة للجهات الحكومية تسجيل ضابط اتصال قياس اتفاقية مستوى الخدمة' (The service enables government agencies to register a Qiyas contact officer under a service level agreement).

The page is divided into three main sections: 'الخطوات' (Steps), 'المتطلبات' (Requirements), and 'المستندات المطلوبة' (Required Documents). The 'الخطوات' section contains a list of four steps:

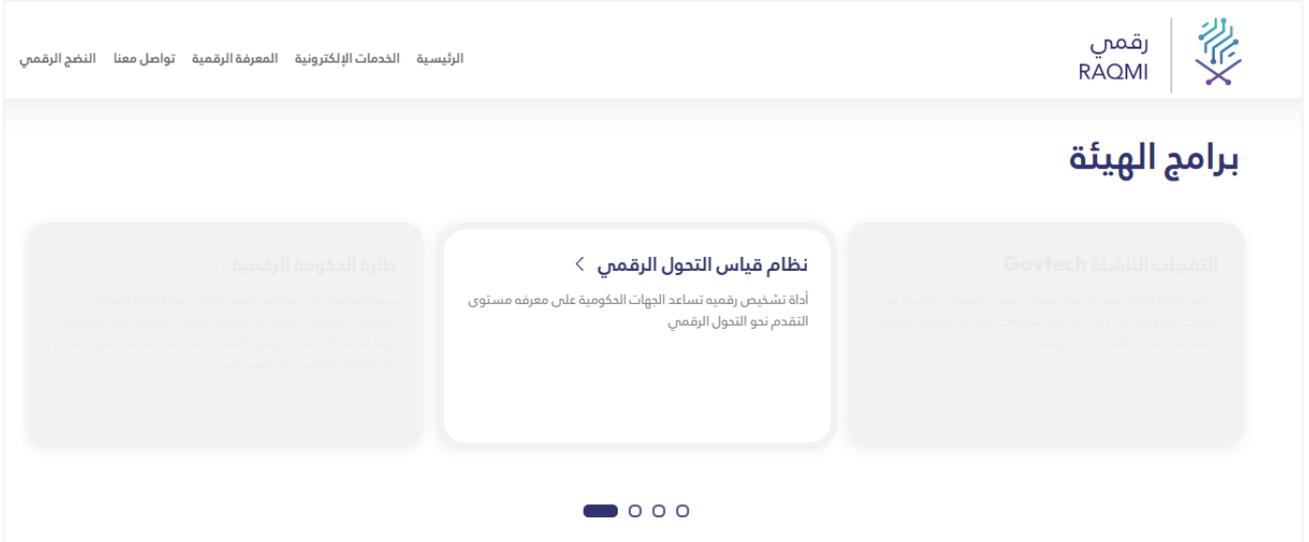
1. اختيار "بدء الخدمة" لخدمة تسجيل الجهات الحكومية.
2. استخدام اسم المستخدم وكلمة المرور للدخول عبر بوابة النفاذ الموحد.
3. اختيار المستخدم المراد تعيينه كضابط اتصال قياس "كما هو موضح في دليل المستخدم".
4. استلام الطلب من هيئة الحكومة الرقمية وإرسال إشعار للمستخدم بالتحديثات على الطلب.

On the left side, there is a sidebar with the following information:

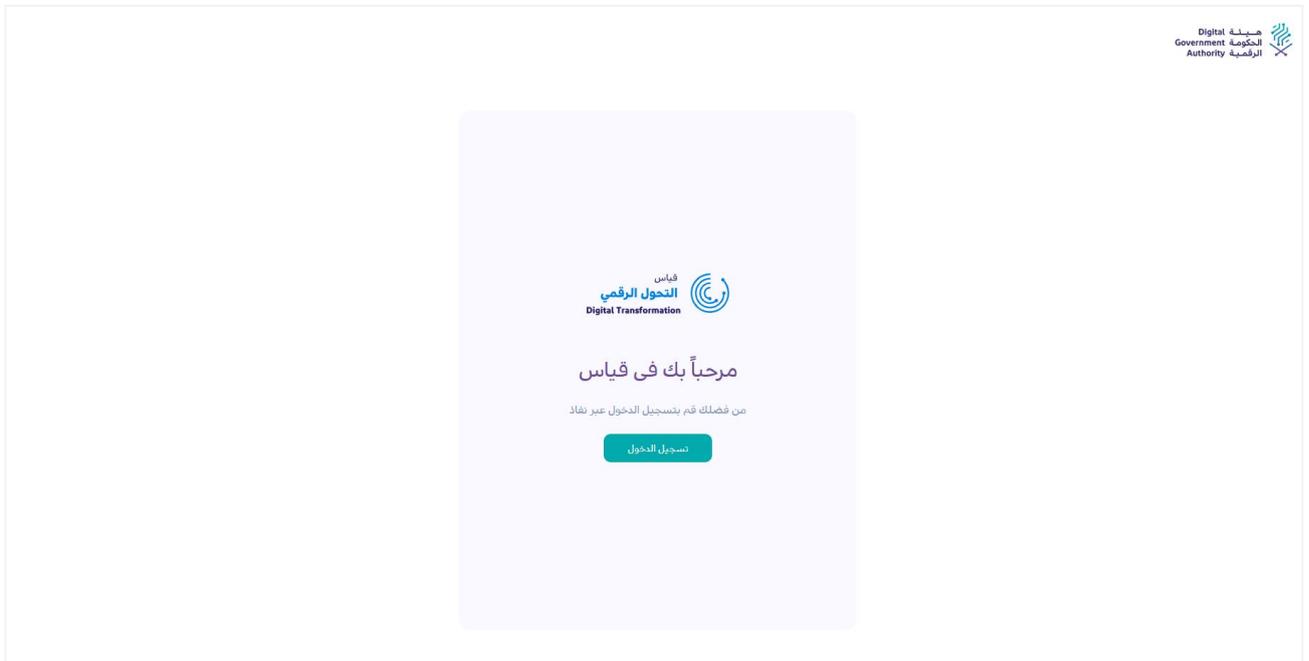
- القطاع الحكومي المستفيدين (Government Sector Beneficiaries)
- مدة إنجاز الخدمة (0 يوم/أيام) (Service completion time: 0 days)
- رقمي قنوات تقديم الخدمة (Digital service channels)
- مجاني رسوم الخدمة (Free service fees)
- لغة الخدمة اللغة العربية (Service language: Arabic)
- الأسئلة الشائعة (Frequently asked questions)
- رقم الهاتف رقم التواصل 199099 (Phone number: 199099)
- البريد الإلكتروني البريد الإلكتروني ecare@dga.gov.sa (Email: ecare@dga.gov.sa)
- دليل استخدام الخدمة (Service user guide)
- دليل بوابة رقمي (Digital gateway guide)

## 6. Access the Service

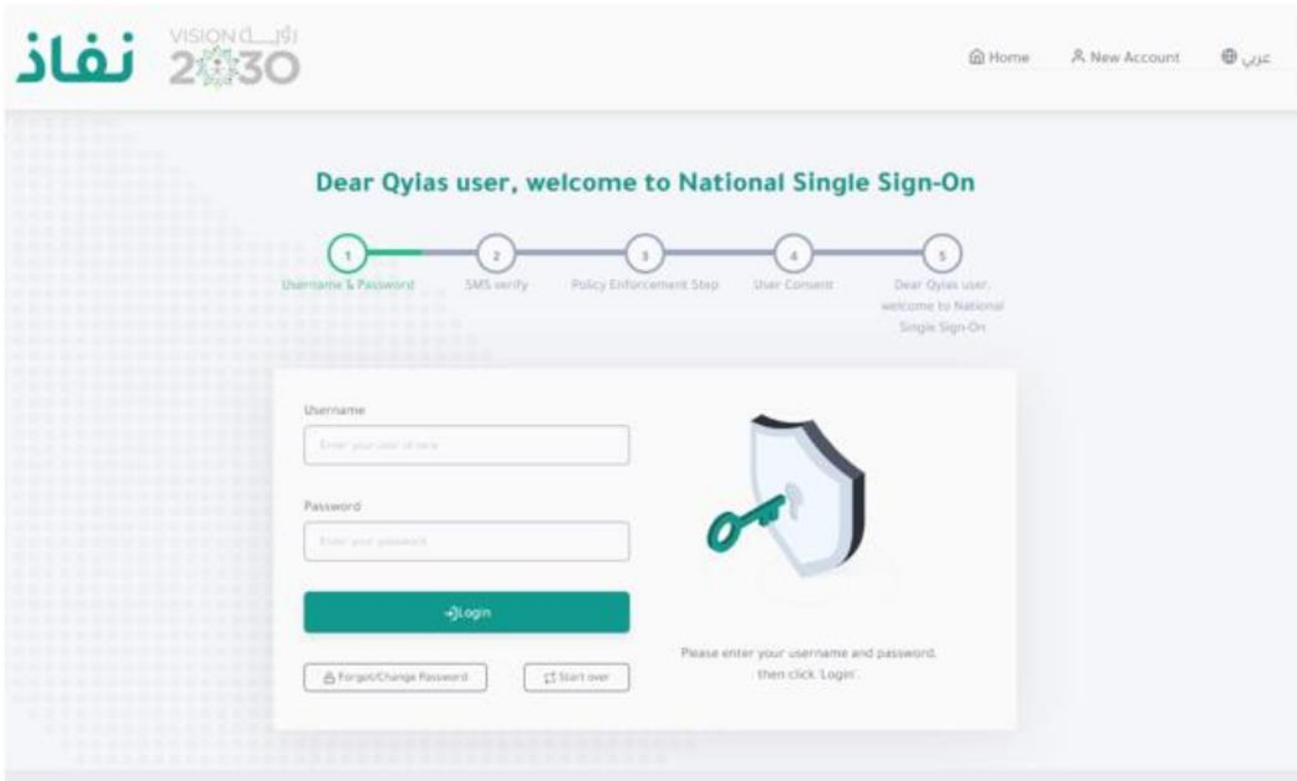
To log into the Qiyas system, simply go to the following link: <https://qiyas.dga.gov.sa> and log in.



### Login to the system.



Log in to the Qiyas system using the National Single Sign-on account - Nafath.



## 7. Key Functions of the System

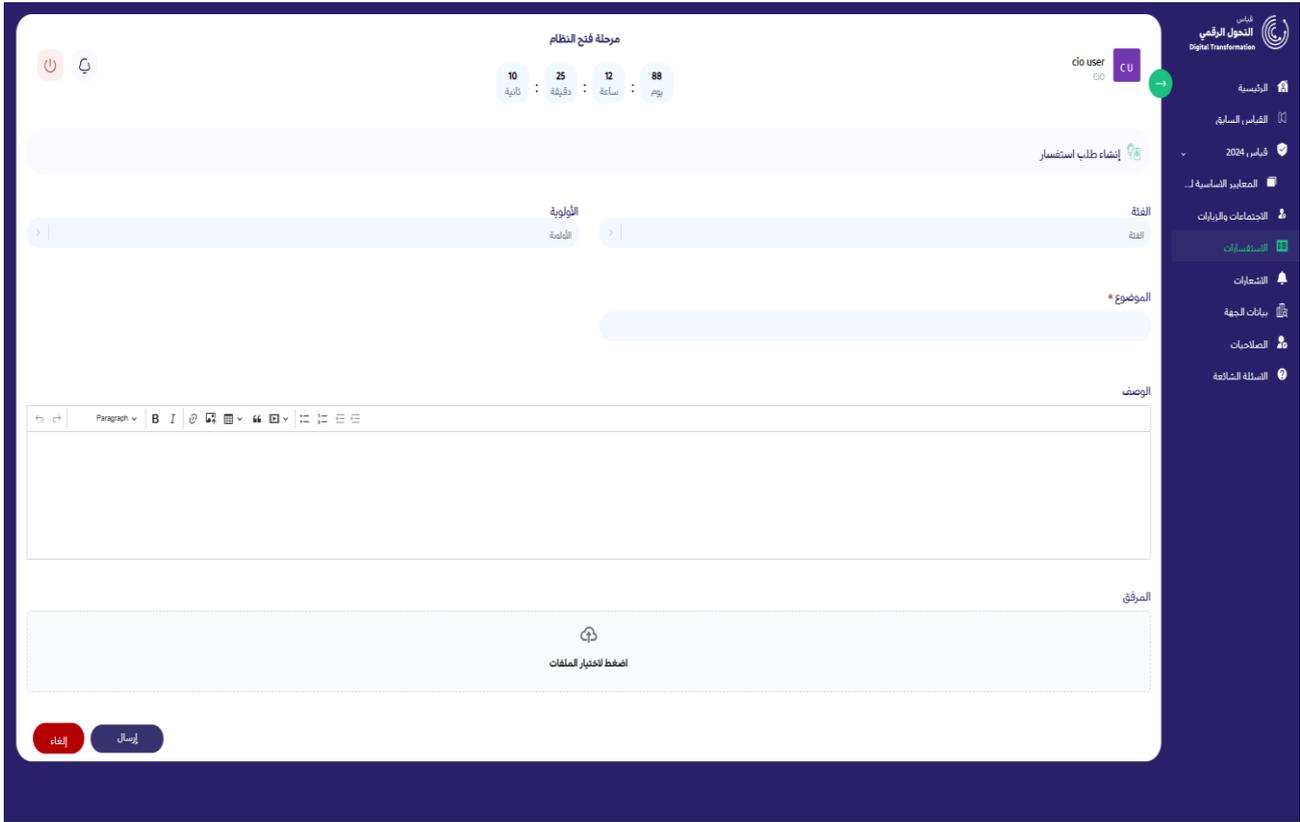
### Home

The system is designed to allow users to access digital transformation standards, fill out responses and upload proof documents, and review the level of achievement across various perspectives, themes, and standards. It also tracks the time remaining to submit answers during the current stage.



## Inquiries

The Qiyas system enables users to send inquiries and receive responses directly through the platform.



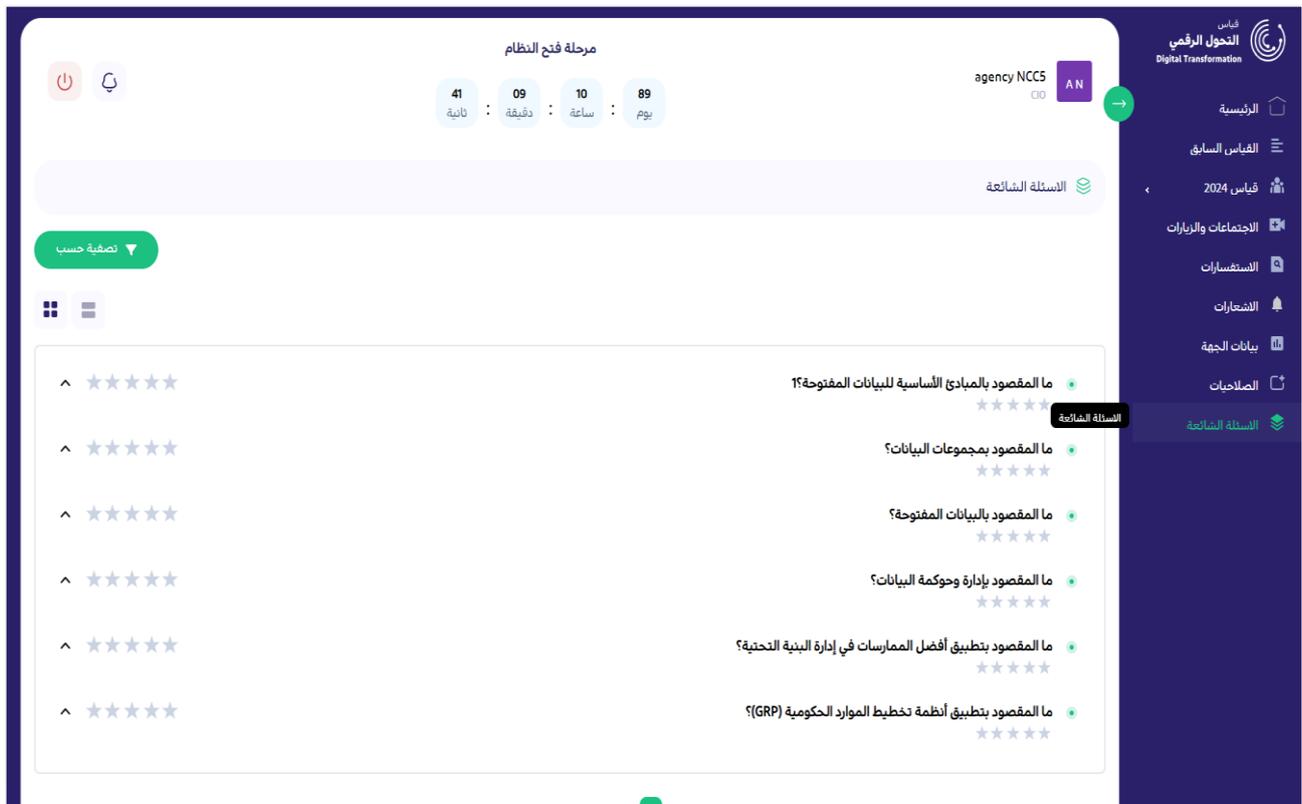
## Agency Data

The Qiyas system allows updating the agency data through the following page:



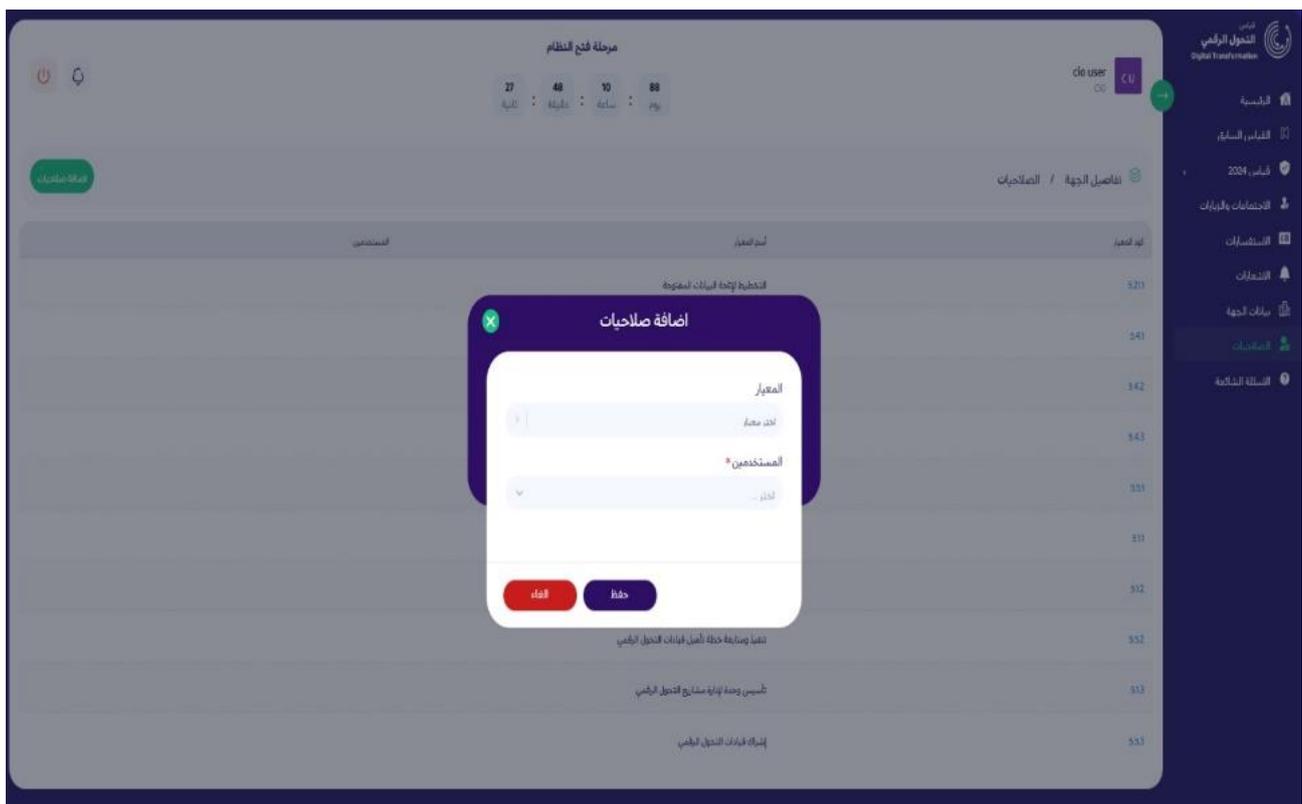
## FAQ

The Qiyas system provides access to a comprehensive FAQ section for the Digital Transformation Measurement (Qiyas) 2024, organized by category.



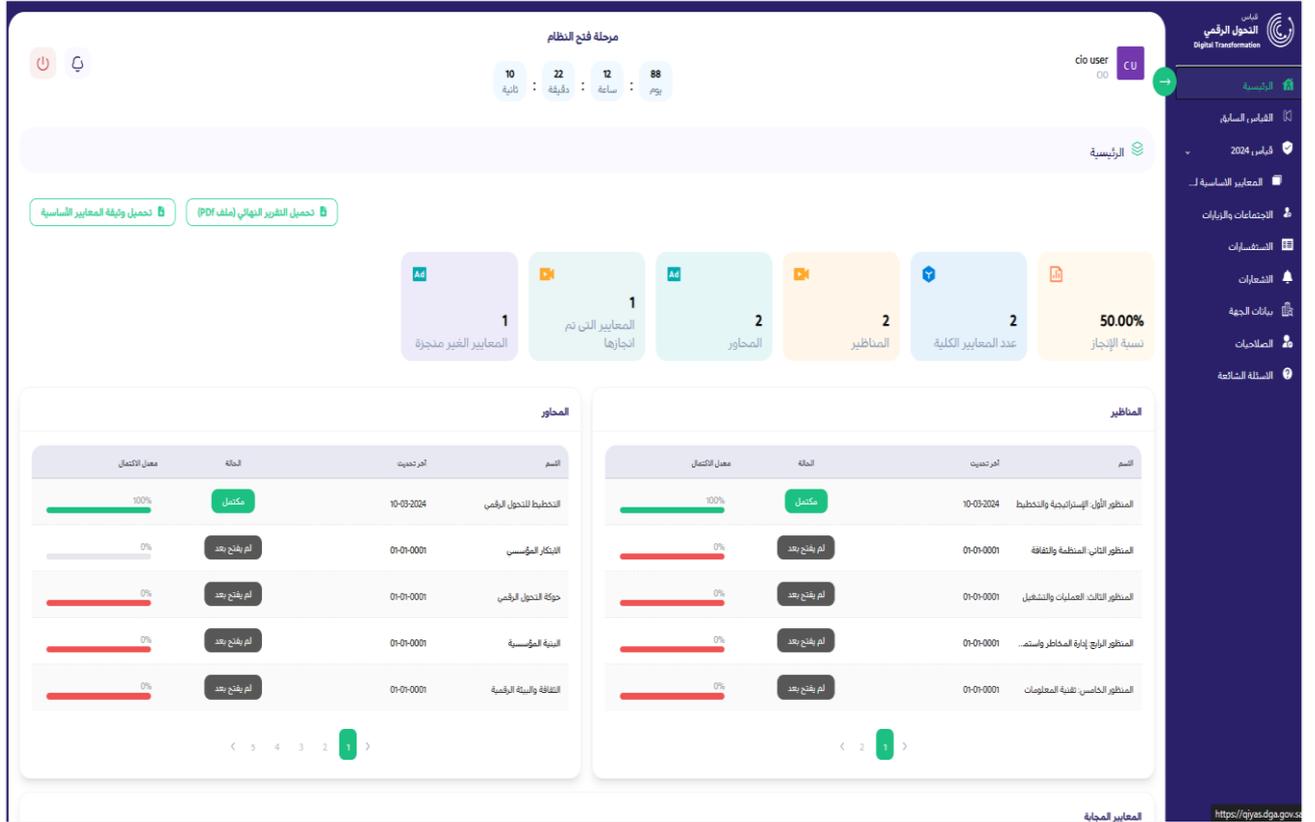
## Competency Allocation

The system enables the allocation of theme and criterion competencies to authorized personnel.



## Final Reports

The government agency can review its reports through the Qiyas system using the interface shown below. It can also access previous Qiyas reports via the system.





هيئة الحكومة الرقمية  
Digital Government Authority