

Digital Saudi

Q2 2024 Newsletter

Technology and Hajj

Saudi Commitment to the Pilgrim's Comfort

Unified Portal and Smart Applications

The Success Journey of the Ministry of Human Resources and Social Development

Air Taxi for Hajj Pilgrims

A cutting-edge Technology Used for the First Time in Digitization in the Charitable Sector

16 Million Donations

Cutting-edge Technologies Make Hajj Easier

Saudi Arabia's Success Story in Digitization

Aerial Imaging Project

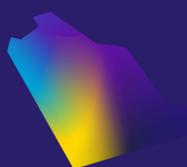
A Step Towards Transparency and Sustainability in the Real Estate Sector

Enhancing the Digital Experience for People with Disabilities Towards a More Inclusive Society

From Paper to Screen

Digital Transformation in Housing Services

السعودية الرقمية
Digital Saudi



Who We Are

Digital Saudi works to enhance the Saudi Arabia's digital presence and showcase its digital successes both locally and internationally, in the most widely spoken languages. It also aims to strengthen digital unity among government entities and companies locally, support and encourage innovation and businesses, and contribute to the development of local digital enterprises in alignment with the goals of Saudi Vision 2030. This includes raising digital citizenship awareness, sharing experiences and success stories, and building international partnerships in knowledge, digital, and economic sectors through various initiatives and products on both local and global levels.

Our Vision

To make Digital Saudi a leading global digital platform, positioning Saudi Arabia among the top 10 digital governments in the world by 2030.

Our Mission

To achieve integration, build partnerships at local and international forums, share experiences, enrich digital knowledge, attract investment to enhance the digital economy, and showcase Saudi Arabia's digital successes.



Technology and Hajj

Saudi Commitment to the Pilgrims' Comfort

With the grace and blessing of Allah, Saudi Arabia has successfully welcomed pilgrims from all around the world to perform the fifth pillar of Islam and the great ritual that takes place at a specific time each year. Although the days of Hajj are limited, ensuring a successful season requires continuous efforts and the adoption of advanced digital technologies. These innovations facilitate a smart, comfortable journey for pilgrims in Mecca, reflecting Saudi Arabia's commitment to providing a safe and memorable Hajj experience. This year's season introduced cutting-edge technologies, including the air taxi, while enhancing existing

ones like the "Nusk" app. These advancements and others are highlighted in the Digital Saudi newsletter. The use of technology in the Hajj season has helped overcome difficulties, reduce challenges, and ease the hardships pilgrims once faced. These technologies have also contributed to improving crowd management through smart systems for guiding pilgrims, enhancing security and protection through surveillance cameras, security, and tracking systems, facilitating mobility, providing virtual health services, and offering other supportive applications, all aimed at making the spiritual journey of the pilgrims easier.



Success Story

Cutting-edge Technologies

Make Hajj Easier

Saudi Arabia has witnessed a significant digital transformation in managing and organizing the Hajj season, making the Hajj experience smoother and safer for pilgrims. This transformation is a key component of Saudi Vision 2030, which seeks to enhance service quality through the adoption of cutting-edge technologies. In 2024, the Ministry of Interior introduced a digital identity service for pilgrims, enabling them to verify their identity electronically via the "Absher" and "Tawakkalna" platforms. This service streamlines the registration process and ensures the delivery of more efficient and secure services throughout their stay in Saudi Arabia. Another key innovation is the introduction of smart cards containing pilgrims' personal information linked to an electronic application. These cards make it easier to access various services such as transportation and accommodation, improve crowd management, and ensure pilgrims' safety. These efforts also involve using technologies such as artificial intelligence (AI) and the Internet of Things (IoT) to improve planning and coordination among different entities. For example, a facial recognition

system and biometric data have been implemented to speed up entry and exit processes and verify identities, contributing to a smoother and safer Hajj experience. In the 1445H Hajj season, the number of pilgrims from both inside and outside Saudi Arabia reached approximately (1,833,164) a significant increase compared to previous years. Cutting-edge technologies have also helped reduce waiting times at border crossings and improved overall crowd management efficiency. His Excellency Dr. Tawfiq Al-Rabiah, Minister of Hajj and Umrah, praised Saudi Arabia's adoption of cutting-edge technologies to enhance Hajj services. He emphasized that these improvements align with the Saudi Vision 2030, providing advanced services that meet pilgrims' needs while ensuring their comfort and safety. The digital transformation in Hajj management is a true success story for Saudi Arabia, improving the pilgrim experience and ensuring the delivery of high-quality services. This success strengthens Saudi Arabia's position as a leader in adopting cutting-edge technologies and reflects its commitment to achieving Saudi Vision 2030 goals.

Nusk



وزارة الحج والعمرة
MINISTRY OF HAJJ AND UMRAH

The unified government platform "Nusk" serves as a portal for pilgrims, enhancing their experience and simplifying arrival procedures from around the world.

45

Service for individuals

75

Business Sector Service

120

Digital Service

10k

Entity in Business Sector

200+

Country

+2M

Card for Pilgrims and Workers

Integration with 25 government entities

The platform aims to serve over 30 million people.

Pilgrims by type

%53

Males

%48

Females

Pilgrims from abroad

%63.3

Pilgrims from Asian countries

%22.3

Pilgrims from Arab countries

%11.3

Pilgrims from African countries

%3.2

Pilgrims from Europe, North and South America, and Australia.



The world's first international digital wallet for serving pilgrims and Umrah performers

Minister of Hajj and Umrah: "Nusk" app offers more than 120 digital services

His Excellency Dr. Tawfiq Al-Rabiah, Minister of Hajj and Umrah, highlighted that since its founding, Saudi Arabia has been honored to serve pilgrims. The leadership is committed to facilitating their arrival at the Two Holy Mosques and sacred sites, ensuring they can perform their rituals with ease and tranquility while receiving the highest levels of care and attention. Minister Al-Rabiah also emphasized that the directives of the wise leadership focus on the importance of early preparations for the Hajj season. This includes continuously reviewing plans, projects, and initiatives, addressing challenges from previous years, and generating innovative ideas that are transformed into practical solutions to enhance pilgrim services, all in alignment with Saudi Vision 2030. Moreover, he highlighted the development of a unified digital platform to streamline service selection and the development of the "Nusk" app, which provides over 120 digital services. His Excellency also launched the world's first

international digital wallet, Nusuk Wallet, offering pilgrims and Umrah performers, a convenient and secure way to manage their funds and expenses. Backed by a unique and advanced banking infrastructure operated by the Saudi National Bank under its NEO brand, the wallet ensures a seamless and secure financial experience for pilgrims during their rituals and visits to Mecca and Medina. Nusuk Wallet uses cutting-edge technologies and encryption techniques to guarantee the highest security standards for users' financial transactions. This innovation marks a significant advancement in technological services, as the wallet integrates cutting-edge technology with user needs. It combines the latest technologies such as artificial intelligence, encryption, and biometric identity verification, along with advanced technologies like integrated API and SDK. Furthermore, it is the world's first open-loop digital wallet embedded within an app.



Air Taxi for Hajj Pilgrims Cutting-edge Technology Used for the First Time

As part of Saudi Arabia's efforts to achieve Saudi Vision 2030 and foster technological innovation, the introduction of air taxis has been announced for the first time this year during the Hajj season of 1445H. This promising technology offers numerous benefits that contribute to enhancing the quality of life and providing effective solutions to a wide range of challenges. This article showcases the various benefits of air taxis and explores their potential applications across different sectors in Saudi Arabia.

Reducing Traffic Congestion

One of the key benefits of air taxis is reducing traffic congestion in major cities such as Riyadh and Jeddah. As the population grows and the number of cars on the roads increases, alternative transportation solutions have become essential. Air taxis can swiftly and efficiently transport passengers above heavy traffic, significantly reducing daily commute times.

Enhancing Quality of Life

By offering a fast and comfortable mode of transportation, air taxis contribute to improving the quality of life for citizens. Instead of spending long hours stuck in traffic, individuals can reach their destinations in less time and with less effort, providing them with more time to focus on important

daily activities.

Boosting Tourism

As part of its economic diversification plan, Saudi Arabia is focusing on boosting its tourism sector. Air taxis can become a major tourist attraction by offering a unique and innovative mobility experience. Additionally, air taxis can offer aerial tours that highlight the Kingdom's natural beauty and diverse landscapes.

Hajj and Umrah Services

Ambulance and Cargo Transport Services

In addition to passenger transport, Air taxis can also support emergency medical services by swiftly transporting patients to hospitals, potentially saving lives. Additionally, they can improve cargo transport efficiency, accelerate supply chains, and meet market demands.

The air taxi represents a significant step toward a future full of possibilities and opportunities in Saudi Arabia. By reducing traffic congestion, enhancing quality of life, boosting tourism, and providing innovative solutions in Hajj and Umrah services, emergency medical transportation, and cargo logistics, it positions the Kingdom as a leader in adopting cutting-edge technologies and advancing the goals of Saudi Vision 2030.



SDAIA
 الهيئة السعودية للبيانات
 والذكاء الاصطناعي
 Saudi Data & AI Authority

Digitization in the Charity Sector

16 million Donations

Ehsan National Platform for Charitable Work has announced that the total donations received since its launch have surpassed 16 million donation transactions.

billion riyals 6.8

The number of sacrifices executed through the "Ehsan" platform has exceeded **68,000** Hady & Adahi.

More than **4.8** Beneficiary

The Zakat al-Fitr distributed this year through the platform's app and website:

+390 thousand digital transactions

+63 million riyals

+1.8 Million Fitr Donations

The Fourth National Campaign for Charitable Work

The total value of donations reached **+1.8** billion SAR.

16 million donations

+1,700 partner charitable organizations.

Ehsan Endowment Fund surpassing SAR **854** million

Donations totaling \$4.8 billion

Number of beneficiaries: **2.9** million

Donation transactions totaling **98.9** million.

Ehsan Platform



Completed donation opportunities **16,000**.

Donation transactions totaling **7.6** million.

National Donations Platform



Total donors **6.6** million

Total donations **1.4** billion

Sahem Platform





المؤسسة العامة للتأمينات الاجتماعية
General Organization for Social Insurance

The Digital Human (Amin) Elevating Social Insurance Services

In Saudi Arabia's rapidly advancing digital landscape, the General Organization for Social Insurance (GOSI) has introduced its latest innovation, the digital human "Amin." This digital human is more than just a technological tool; it symbolizes transformation and progress, marking a significant leap in customer service while enhancing the efficiency and speed of service delivery. "Amin" is a tireless companion, available around the clock, always ready to assist customers whenever needed. Powered by artificial intelligence, "Amin" provides quick and accurate answers, like a flash of lightning bringing clarity, enhancing the user experience and making life more efficient. "Amin" also lightens the load for customer service employees, allowing them to focus on more complex tasks, much like a farmer entrusting the wind to clear the land while he concentrates on planting seeds. "Amin" leverages intelligent data analysis to deliver personalized services that meet the unique needs of each beneficiary, ensuring their satisfaction. It offers insights into social insurance, such as rights and

obligations, as effortlessly as a story unfolding before you. It simplifies the submission of complaints and suggestions, ensuring they are swiftly directed to the appropriate authorities, while also allowing easy tracking of request statuses, saving beneficiaries from the frustration of waiting and repeated inquiries. "Amin" can also schedule appointments to visit the organization's branches or connect with customer service representatives, efficiently coordinating all aspects with smooth and seamless integration. It also provides technical support for customers facing issues, ensuring seamless service, much like addressing small setbacks to keep everything running smoothly. "Amin" is not just a digital human; it marks a significant advancement in enhancing the customer experience and delivering faster, more efficient services. With its constant presence, swift responses, and personalized services, "Amin" enhances customer satisfaction and supports the organization's vision of providing advanced digital services.

From Paper to Screen

Digital Transformation in Housing Services

authorities, including the Ministry of Municipalities and Housing, the Real Estate Development Fund, banks, and real estate companies, have been integrated. This integration allows seamless information exchange between the entities, making it easier for citizens to complete their transactions.

Enhancing User Experience

The digital experience goes beyond just providing services; it also focuses on improving the overall user experience. By leveraging available data and analytics, services are continuously developed to better meet users' needs. Additionally, various technical support channels have been established to assist citizens with any issues or inquiries they may encounter during their digital journey.

The digital housing journey in Saudi Arabia marks a significant advancement toward realizing the objectives of Saudi Vision 2030. By streamlining access to housing services, automating processes, and integrating relevant authorities, citizens' experience is greatly enhanced. This digital transformation not only fosters greater convenience and satisfaction for citizens but also contributes to the overall improvement of quality of life in Saudi Arabia.

Amid Saudi Arabia's ongoing digital transformation, securing housing has

become a central element of Saudi Vision 2030. This transformation seeks to make housing services more accessible and improve their quality through a unified online portal. This article showcases the key aspects of this journey and how they enhance citizens' experience in securing suitable housing. A key pillar of the digital housing journey is streamlining access to housing services through a unified online portal. This portal provides citizens with a user-friendly interface to seamlessly access all available housing services. Through this portal, users can easily explore available options, submit applications, and track the status of their requests with full transparency.

Automation of Processes

Automation has streamlined housing processes, saving time and effort. For example, applying for housing support or a mortgage loan can now be done online, eliminating in-person visits. This speeds up procedures, reduces errors, and improves service efficiency.

Integration Among Relevant Authorities

A challenge citizens previously faced was the involvement of multiple authorities, each with separate systems. However, through the digital housing journey, the electronic systems of various housing-related

Digitization in the Housing Sector

2.7M

Number of users on the Balady app

250

E-services available on the platform

100

E-services available on the app

8M+

Electronic lease contracts through the e-lease service network

9,970

Families benefiting from Sakani

7,806

Families housed

11,240

Tax certificates
real estate transactions



Aerial Imaging Project

A Step Towards Transparency and Sustainability in the Real Estate Sector

In a reflection of the Saudi Arabia's technological advancement, the Real Estate General Authority (REGA) has won the Digital Government Award for Best Use of Emerging Technologies, thanks to the Aerial Imaging Project and Real Estate Map creation "RER." This project is part of the national efforts to enhance transparency and reliability in the real estate sector and supports its economic role in achieving the goals of Saudi Vision 2030. The "RER" project is one of Saudi Arabia's leading technological initiatives, designed to accurately survey land parcels and real estate units through the use of advanced aerial imaging technologies. This project enables the creation of an initial comprehensive real estate map that combines precision and transparency, contributing to the development and improvement of urban planning and efficient management of real estate resources. The project links real estate data to the unified coordinate system, facilitating data collection, analysis, and storage with an accuracy of up to 10 cm per pixel.

This integration provides accurate and reliable information that supports property registration, streamlines

procedures, and accelerates services, thereby improving the efficiency of services offered to beneficiaries. His Excellency, Minister of Municipality and Housing, Mr. Majed Al-Hogail, praised this achievement, highlighting that the adoption of advanced technologies in the real estate registry boosts the sector's sustainability and enhances its investment attractiveness. He highlighted that the project reflects Saudi Arabia's commitment to Saudi Vision 2030 by enhancing transparency and reliability in the real estate sector, fostering an attractive investment environment. He also noted that the Real Estate General Authority's award underscores the Saudi Arabia's leadership in adopting advanced technologies and driving digital transformation. This achievement is not just a step toward enhancing real estate services, but a clear affirmation of Saudi Arabia's commitment to fostering a transparent investment environment that drives economic growth and supports sustainable development.

Engineer Sultan Abukoshaim

Winner of the 2023 Digital Government Award for Best Digital Leader.

Education and training are the two main pillars for enhancing digital transformation



In an era of rapid digital transformation, Engineer Sultan Abukoshaim shines as a prime example of outstanding digital leadership. He serves as the Vice Governor for Digital Transformation and Data at The Saudi Standards, Metrology, and Quality Organization and has won the Digital Government Award for Best Digital Leader.

In this interview, we discuss the factors that contributed to his success, the challenges he faced, and the lessons he learned.

1 What do you think were the key factors that contributed to your winning the Digital Government Award for Best Digital Leader?

"My father, may God rest his soul, often said, 'Alone, one can go fast; but with others, one can go far.' This quote deeply influenced my belief that a leader's role is to empower others and give them the confidence to make a difference in major transformations. As the saying goes, 'If you want to go fast, go alone; but if you want to go far, go together. This enables the leader and their team to operate as a unified ecosystem, working towards clear goals to achieve significant progress, rather than facing challenges alone.

Consequently, a leader's success depends on several key factors, the most important of which are: A leader's success depends on having a skilled, empowered team and a supportive environment that fosters innovation, whether in the public or private sector. A leader isn't just an individual but an extension of their team. This unity is what drives real progress for the organization.

2. How has winning this award impacted your career journey?

The award is a significant milestone in my career, as it is one of the most prestigious regional honors in the digital transformation field, awarded by a national entity. Winning this recognition brings greater responsibility to collaborate with other entities to achieve national objectives.

3. What are the biggest challenges you faced during your journey in digital transformation?

There were many challenges, particularly between 2017 and 2020 when we developed the National Saber Platform. What began as a distant dream became a reality, creating a platform to monitor the quality of both imported and locally produced products while linking it with the Zakat, Tax, and Customs Authority. This system enables traders to obtain a certificate of conformity for their products from the country of origin before shipping and to issue clearance before the goods reach customs, all through a fully digital process. This digital leap in services was met with several challenges, including technical difficulties in developing the platform, efforts to persuade external parties to adopt it, and commercial obstacles in getting traders and importers to embrace this new digital approach.

4. What are the key lessons you have learned from your experience in leading digital transformation projects?

Successful digital transformation projects are the driving force behind accelerated digital transformation. From my experience, there are two essential factors for the success of digital transformation projects: First: The practical selection of partners, and secondly: Effective procurement processes. The first condition is selecting the right partners and minimizing the number of projects per partner, as spreading projects across many companies can lead to inefficiencies. The second condition is efficient and swift procurement procedures. Many digital transformation projects fail due to weak specifications and unclear RFPs. Meeting these two conditions, however, greatly enhances the likelihood of success.

5. What advice would you give to leaders in digital transformation?

I have five key pieces of advice for digital transformation leaders:

First: As a leader, it's crucial to know which projects to avoid. A person with many strategies often lacks a clear one! In other words, as a leader, you must have the courage to say "no" to many requests, preventing yourself from being trapped in a web of unkept promises.

Second: Be honest and cooperative in your dealings with others.

Third: Be proactive in understanding business problems and offering solutions. Waiting for issues to worsen without addressing them will make them more difficult to manage, and delaying the discovery of developmental opportunities will reduce satisfaction levels among both internal and external clients.

Fourth: Make customer satisfaction the core of everything you do. Every action should be driven by their needs. Fifth: Be faster, always. People prefer working with result-oriented, productive individuals, while procrastinators who overanalyze and delay can be frustrating. Speed is a defining characteristic of an exceptional leader. However, it is not as easy as it seems; it is one of the most challenging and rare skills. The great thing is that it can be developed through consistent practice and training, once its significance is fully understood.

Winner of the 2023 Digital Government Award for Best Promising Employee

Moayad Khayat: I learned the importance of adapting to rapid changes in the digital field

We meet with Moayad bin Nizar Khayat, Senior Digital Enablement Specialist at the Saudi Water Authority, formerly known as the Saline Water Conversion Corporation, and the recipient of the Digital Government Award for Best Promising Employee.

Moayad is a role model for ambitious and innovative youth in digital transformation. His exceptional contributions have played a key role in enhancing and advancing digital systems within his Authority. In this interview, we will learn about his vision, achievements, the challenges he faced, as well as his advice to the youth and his future aspirations.

1. What does winning the Digital Government Award for Best Promising Employee mean to you?

Winning this award is a recognition of my efforts and a source of motivation to continue working hard, achieving more in digital transformation, and contributing to the advancement of my country at all levels.

2. In your opinion, what are the key factors that contributed to winning this award?

I believe that my commitment to applying the best digital practices, my focus on continuous development, effective teamwork, and the support from the leadership at the Authority were key factors that contributed to winning this award. These elements gave me the motivation to keep improving myself.

3. What are the key projects you've contributed to in the field of digital transformation?

Among the most important projects I've worked on are developing the Digital Data Management Platform and improving digital operational processes. These initiatives have significantly enhanced work efficiency and driven effective digital transformation within the Authority.

4. What challenges did you face during your career?

I faced challenges related to changing the organizational culture toward digital transformation, as well as technical challenges in project implementation. Overcoming these challenges required a lot of effort, patience, and collaboration.

5. What are the most important lessons you've learned from your experience at the Saline Water Conversion Corporation?

I learned the importance of adapting to rapid changes in the digital field, the value of listening to and appreciating the ideas of the team, and



the need for continuous innovation to develop solutions and enhance digital competencies within the corporation.

6. What advice would you give to young people interested in digital transformation?

As digital transformation knows no bounds, I advise young people to prioritize continuous learning, enhance their technical skills, collaborate effectively, innovate solutions, and embrace challenges while learning from failure.

7. What are your future aspirations in the field of digital transformation?

My future aspirations are many, with the most prominent being to lead large-scale digital projects at the national level and develop smart systems that enhance the quality of life in Saudi Arabia.

8. How can Saudi Arabia benefit from the digital skills of its youth?

The Saudi Arabia is continuously working to leverage the skills of its youth by providing specialized training programs, supporting digital innovation and entrepreneurship, and creating an environment that encourages creativity and continuous development.

9. How do you maintain your skills and keep up with the fast-paced developments in digital transformation?

I maintain my skills through continuous learning, keeping up with the latest digital trends and technologies, attending specialized courses and workshops, and collaborating with industry experts to exchange knowledge.

10. What role do you see innovation playing in digital transformation, and what innovations are you looking forward to implementing in the Authority?

Innovation is a key element in digital transformation, as it helps develop new and effective solutions and facilitates their accessibility to beneficiaries. One of the innovations I look forward to implementing is artificial intelligence and the Internet of Things technologies to improve operational efficiency and enhance innovation within the Authority.



Unified Portal and Smart Applications The Success Journey of the Ministry of Human Resources and Social Development

In the rapidly evolving landscape of digital transformation, the Ministry of Human Resources and Social Development in Saudi Arabia has emerged as a leader in adopting innovative technologies to enhance its services and improve the beneficiary experience. This article showcases the Ministry's success story, featuring the launch of a unified electronic portal, the development of smart applications, and the integration of artificial intelligence in its chatbot service.

Unified Electronic Portal

The Ministry of Human Resources and Social Development launched a unified electronic portal that enables beneficiaries to easily access a wide range of services. Through this portal, individuals and companies can submit applications, track transaction statuses, and benefit from the various services provided by the ministry. This portal represents a major step in streamlining procedures and minimizing the need for in-person visits to government offices.

Smart Applications

To better meet the needs of beneficiaries, the Ministry developed several smart applications that offer integrated services. Among these applications are:

- "Ma'i" Application: It aims to provide social care services such as: social and psychological consultations, case monitoring, and providing necessary

support to families and individuals in need.

- "SANED" Application: It designed to support people with disabilities, offering specialized information and services to meet their needs, such as registration for financial support and access to health and social services.

Using Artificial Intelligence in Chatbot Service

As part of improving the beneficiary experience, the Ministry adopted artificial intelligence in its chatbot service. This service enables beneficiaries to receive quick and accurate responses to their questions and inquiries around the clock. By analyzing data and using machine learning, the chatbot can provide customized and precise answers, reducing wait times and enhancing beneficiary satisfaction. The success story of the Ministry of Human Resources and Social Development in digital transformation serves as a model for using technology to improve government services. Through the launch of a unified electronic portal, the development of smart applications, and the use of artificial intelligence, the Ministry contributes to achieving Saudi's Vision 2030 and provides outstanding services that better meet the needs of citizens and residents. This digital transformation enhances operational efficiency and makes life easier and more comfortable for everyone.



Digitization in Human Resources and Social Development



Qiwa Platform

Number of services

130

Number of beneficiaries

7.789,275



Ajeer Platform

Number of services

4

Number of beneficiaries

210,233



المنصة الوطنية
للعمل التطوعي

National Volunteer Portal

Number of services

461,189

Number of beneficiaries

737,242



Enhancing Digital Experience for People with Disabilities and the Elderly Towards a More Inclusive Society

Saudi Arabia is making significant efforts to enhance the digital experience for people with disabilities as part of its ambitious Saudi Vision 2030, aiming to improve their quality of life and facilitate their integration into society. As part of these efforts, Saudi Arabia has launched various digital initiatives and services designed to empower people with disabilities and provide a supportive, inclusive digital environment.

Digital Services and Infrastructure

Digital services are a key pillar in improving the experience of people with disabilities. For instance, the "Absher" and "Tawakkalna" platforms provide a range of services that allow people with disabilities to manage their transactions and verify their identities electronically with ease. Additionally, the Ministry of Human Resources and Social Development provides digital services such as issuing digital certificates and processing applications for financial assistance and medical equipment.

Educational and Training Initiatives

The Saudi Arabia focuses on enhancing the skills of people with disabilities through digital educational and training programs. These programs include courses in fields such as artificial intelligence, data analysis, and

cybersecurity.

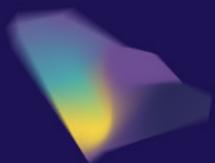
The "Tatweer" project, which aims to integrate information and communication technology into curriculum and provide supportive learning environments, is one of the leading initiatives in this regard.

Financial and Social Support

Saudi Arabia provides continuous financial support to people with disabilities through monthly allowance programs and specialized medical equipment. It also offers services such as issuing certificates for reduced transportation fares, making it easier for individuals to access healthcare and education services. In recognition of its efforts in this area, Saudi Arabia has received international awards. For example, the "Digital Attaa" initiative was awarded by the International Telecommunication Union for its efforts in digital awareness-raising and providing training for people with disabilities.

These efforts and initiatives are part of Saudi Arabia's commitment to enhancing the digital experience for people with disabilities, contributing to their better integration into society and achieving Saudi Vision 2030. These steps strengthen the opportunities for active participation of people with disabilities in economic and social life.

السعودية الرقمية
Digital Saudi



**A Promising Digital
Horizon
in an Ambitious
Nation**